

MEMORANDUM CIRCULAR NO. 2011-004

TO : All Regional Directors/Provincial Statistics Officers
SUBJECT : Conduct of “SURPRISE CHECK” on all frontline services provider
DATE : January 25, 2011

Relative to the letter we received from the Civil Service Commission (CSC) dated January 24, 2011 on the implementation of Republic Act No. 9845, otherwise known as the Anti Red-Tape Act of 2007, you are hereby informed that the CSC may conduct survey and make on the spot check to concerned government agencies in order to monitor frontline services provided by government offices.

Attached herewith is a copy of the letter signed by the CSC chairman Francisco Duque III, MD, MSc, for reference.

Please be guided accordingly.

(SGD.) CARMELITA N. ERICTA
Administrator and Civil Registrar General