ANNEX 3A MODIFIED FORM A - DEPARTMENT/AGENCY PERFORMANCE REPORT FOR 2018

DEPARTMENT/AGENCY: National Economic Development Authority/Philippine Statistics Authority – Civil Registration Service

I. Streamlining and Process Improvement of the Agency's Critical Services

NUMBER OF STEPS TRANSACTION (2) TRANSAC	NUMB	NUMBER OF STEPS (2)	TRAN	TRANSACTION COSTS INCURRED BY THE TRANSACTING PUBLIC/CLIENT	rs incurre Public/cl	ED BY THE JENT	SUBS	SUBSTANTIVE COMPLIANCE COST (5)	NUMBER O	NUMBER OF SIGNATURES (6)	NUMBER C	NUMBER OF REQUIRED DOCUMENTS (7)	TURNAR	TURNAROUND TIME (8)	CLIENT SATISFACT (
NAME OF SERVICES (1)	TARGET	ACCOMPLISH-	FE	FEES PAID	OTHER T	OTHER TRANSACTION FEES	TARGET	ACCOMPLISH-	TARGET	ACCOMPLISH-	TARGET	ACCOMPLISH-	TARGET	ACCOMPUSH-	TARGET
		MENT	TARGET	ACCOMPLISH-	TARGET	ACCOMPLISH-		MENT		MEN		MENI		MEM	
FRONTLINE SERVICE															
1. CIVIL REGISTRATION SERVICES DIVISION	VICES DIVI	SION													
1 Convissuance of converted Civil	three (3)	3 steps	no reduction	Php155.00	addl 15 pesos	None	LGU additional		Reduce to three	Reduce to three Electronic signature	Reduction of	Filled-out	50% reduction	Converted	7
19	steps	 Application Processing 3. 			due to TRAIN Law		fees for LGU hosted Serbilis		(3) signatures	of the NSCRG	required documents or	ation Form/ID uthorixzation	in turnaround time and	documents released within 1 hour after	
		Releasing					Outlets				forms	retter	transaction within 15 days	poynicin	
Civil Registry (Birth,	three (3) steps	3 steps 1. Application	no reduction	Php155.00	addl 15 pesos due to TRAIN	None	LGU additional fees for LGU		Reduce to three (3) signatures	One (1) Authenticating Officer	Reduction of required	Filled-out Application Form/ID and Authorixzation	50% reduction in turnaround time and	Authenticated Civil Registry Documents released within 1	77
Marriage and Death)		2. Processing 3. Releasing			law		Nosted serbilis Outlets			Onice	simplification of forms	Letter	completion of transaction within 15 days	hour after payment	
3. Issuance of Certificate of No Marriage (CENOMAR)	three (3) steps	3 steps 1. Application 2. Processing 3. Releasing	no reduction	Php210.00	addi 15 pesos due to TRAIN Law	None	LGU additional fees for LGU hosted Serbilis Outlets		Reduce to three (3) signatures	Reduce to three Electronic signature (3) signatures of the NSCRG	Reduction of required documents or simplification of	Filled-out Application Form/ID and Authorixzation Letter	50% reduction in turnaround time and completion of	CENOMAR requests released within 2 working days	
													within 15 days		

Authority to Solemnize Marriage (CRASM) NON FRONTLINE SERVICE 2. CIVIL REGISTER AND MANAGEMENT DIVISION 1. Processing of Unconverted Php155.00 Php155.00	Authority to Solemnize Marriage (CRASW) NON FRONTLINE SERVICE 2. CIVIL REGISTER AND MANAGEMENT DIVISION	Authority to Solemnize Marriage (CRASM) NON FRONTLINE SERVICE	Authority to Solemnize Marriage (CRASM)	5. Processing of verifications on no reduction issued Certificate of Registration of	4. Copy issuance of unconverted civil three (3) 3 steps no reduction registry documents 1. Application 2. Processing 3. Releasing	TARGET	(1) FE TARGET ACCOMPLISH- MENT	NUMBER OF STEPS (2)
0 Php155.00 None				Php100.00		ACCOMPLISH- MENT	FEES PAID (3)	TRANSACTION COSTS INCURRED BY THE TRANSACTING PUBLIC/CLIENT
				Z	addi 15 pesos No due to TRAIN Law	TARGET	OTHER TRA	INCURRED
	N/A			None	None	ACCOMPLISH- MENT	OTHER TRANSACTION FEES (4)	BY THE
	None				LGU additional fees for LGU hosted Serbilis Outlets		TARGET	SUBS
N/A	N/A						ACCOMPLISH-	SUBSTANTIVE COMPLIANCE COST (5)
1 Electronic	1 Electronic signature			signature	es es		TARGET	NUMBER O
1 Electronic signature	1 Electronic signature			one (1) signature	m		ACCOMPLISH-	NUMBER OF SIGNATURES (6)
5 to 8 documents	Application form, ID of doc owner, letter of authorization and ID if requesting party is other than the owner			and ID authorization	Reduction of required documents or simplification of forms		TARGET	NUMBER C DOCU
5 to 8 documents 5 to 8 documents	Application form, ID of doc owner, letter of authorization and ID if requesting party is other than the owner			Application Form/ID and Authorizzation Letter	Application Form/ID Application Form/ID and Authorizzation Letter		ACCOMPLISH-	NUMBER OF REQUIRED DOCUMENTS (7)
within 10 working days	o 10 working r days				50% reduction in turnaround time and completion of transaction within 15 days		TARGET	TURNAF
within 10 working days	10 working days				n Copy issuance of unconverted civil registry documents (B,M & D) released within 10 working s days		ACCOMPLISH- MENT	TURNAROUND TIME (8)
772	775						TARGET	CLIENT/ SATISFACTI

Г	6, 0	the	of a	3. E Out impl Busi		
	6. Communication Letters	the database	 Approval of Supplemental Report of more than two (2) omitted entries 	3. Establishment of CDLI Extension Outlet in Vibal to pilot Implementation of the Ease of Doing Business Law	(1)	
	3 days -simple 7 days- complex 20 days- technical or legal	8 steps	7 steps		TARGET	NUMB
	3 days -simple 7 days- complex 20 days- technical or legal	8 steps	7 steps but dedicated staff assigned the tasks to review and prepare approval		ACCOMPLISH-	NUMBER OF STEPS (2)
	None	None	None for the approval, 155 if client request for SECPA	Php155.00	FE TARGET	TRAI
	None	None	None for the approval, 155 if client request for SECPA) Php155.00 None	FEES PAID (3) ACCOMPLISH-	TRANSACTION COSTS INCURRED BY THE TRANSACTING PUBLIC/CLIENT
	None	None	None	None	OTHER T	TS INCURRI PUBLIC/CL
	N/A	N/A	N/A	N/A	OTHER TRANSACTION FEES (4) ARGET ACCOMPLISH- MENT	LENT
	None	None	None	None	TARGET	SUB
	N/A	N/A	N/A	N/A	ACCOMPLISH- MENT	SUBSTANTIVE COMPLIANCE COST
	4 signatures	2 for PSA and 1 for Unisys (approval of cancellation of image and reactivation of transaction)	DNS of the CRCSO is designated as signatory of the approval by the CRG	1 Electronic signature	TARGET	NUMBER OF
	4 signatures	2 for PSA and 1 for Unisys (approval of cancellation of image and reactivation of transaction)	Reduced from 5 to 4 reviewer (initials) and signatory		ACCOMPLISH- MENT	NUMBER OF SIGNATURES (6)
		2 documents (cancellation and reactivation transaction)	4 documents	s to 8 documents	TARGET	NUMBER (
		2 documents (cancellation and reactivation transaction)	4 documents	5 to 8 documents	ACCOMPLISH- MENT	NUMBER OF REQUIRED DOCUMENTS (7)
	3 days -simple 7 days- complex 20 days- technical or legal	within 1.5 months	month 1	3 days -simple 7 days- 20 days- technical or legal	TARGET	TURNAF
	3 days-simple 7 days-complex 20 days- technical or legal	within 17 working days	days	3 days -simple 3 days - simple 20 days - technical or legal		TURNAROUND TIME (8)
	letter/ email of commendation rreceived from client of the efficient and prompt action of staff	779		letter/ email of commendation received from clients of the efficient and prompt release of requests	TARGET	CLIENT/ SATISFACTI (\$

NAME OF SERVICES (1)	NUMBE	NUMBER OF STEPS (2)	TRA	TRANSACTION COSTS INCURRED BY THE TRANSACTING PUBLIC/CLIENT FEES PAID OTHER TRANSACTION FEES	rs incurri Public/cl OTHER T	INCURRED BY THE UBLIC/CLIENT OTHER TRANSACTION FFES	SUBS	SUBSTANTIVE COMPLIANCE COST (5)	NUMBER O	NUMBER OF SIGNATURES (6)	NUMBER (NUMBER OF REQUIRED DOCUMENTS (7)	TURNAR	TURNAROUND TIME (8)	CLIENT, SATISFACT (
(1)	TARGET	ACCOMPLISH- MENT	H	(3)	OTHER T	FEES (4) ACCOMPLISH-	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT	TARGET
		I I	TARGET	ACCOMPLISH- MENT	TARGET	ACCOMPLISH- MENT									
GENERATION OF VITAL STATISTICS	TISTICS														
3. VITAL STATISTICS DIVISION	ON												Will the		
Data Requests	N/A	A/N	N/A	N/A	A/N	N/A	A/N	N/A	N/A	N/A	N/A	N/A	1 day-ready tabulation 3 days-complex data request 20 days-if needed for agreement	1 day-ready latabulation 3 or days-complex data for days-if needed for agreement agreement	letter/email of commendation/ feedback received from clients of the efficient and promp action of staff

* Departments/Agencies may add rows as needed.

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DEPARTMENT/AGENCY: National Economic Development Authority/Philippine Statistics Authority

I. Streamlining and Process Improvement of the Agency's Critical Services TRANSACTION COSTS INCUR	rocess Impr	ovement o	f the Age	the Agency's Critical Services TRANSACTION COSTS INCURRED	ical Servio	URRED									
NAME OF SERVICES*	NUMBER OF	ROF	BY	BY THE TRANSACTING PUBLIC/CLIENT	CLIENT	ด	SUBSTANTIVE	ANTIVE	S N	NUMBER	NUMBER OF REQUIRED	REQUIRED	TURNAROUND TIME	JND TIME	CLIENT/C
(1)	STEPS (2)	S	FEES PAID (3)	PAID	OTHER TRANSACTION	ER CTION	(5)	S)	ç	(6)	(7)		(8)		(9)
	TARGET	ACCOMP- LISHMENT	TAR- GET	ACCOM PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET	ACCOM- PLISHMENT	TARGET	ACCOMPLISH MENT	TARGET	ACCOM-PLISH- MENT	TARGET	ACCOM PLISH- MENT	TARGET
Frontline Services															
Timely release of official statistics (NAP and CPI) through press	ω	ω	NA NA	NA	×	NA A	NA	NA	4	4		_	Realtime	Realtime	n/a
Addressing of data	ω	ω	Free	Free	Free	Free	n/a	n/a	_	_	2	2	15 days	7 days	
requests (e.g. public use files, customized data) –															3.50
e-FOI	3	3	1	1		T	2/2	2/2	_		2	2	7 days	3 days	(Very
Addressing of data requests (e.g. public use files, customized data) –	ω	ω	Free	Free	Free	Free	n/a	n/a	_	_	۸	,	ruayo	orayo	Satisfactory
TUA Web Fortal					1	1	STATE.				3	3	3 days	1 day	95 %
Addressing of data requests (e.g. public use files,	2	2	Free	Free	Free	Free	n/a	n/a	0	c	N	N	3 days	luay	% %
customized data) – PSA Information Center (Library)															
															Non-Fron
Provision of statistical data via Enhanced OpenSTAT Website	2	2	Free	Free	Free	Free	n/a	n/a	0	0	n/a	n/a	Realtime	Realtime	n/a

* Departments/Agencies may add rows as needed.

RECOUNT III, Planning and Management Service Prepared by

> August 30, 2019 Date

> > Approved by:

Usec. CLAIRE DENNIS S. MAPA National Statistician and Civil Registrar General

August 30 , 2019

Date