10. Authentication of Birth Certificate at PSA Civil Registry System Outlet under Civil Registry System Information Technology Project Phase II (CRS-ITP2)

PSA authenticates recently registered birth document of an individual not yet available in the Civil Registry System Database (unconverted documents).

PSA Authentication only confirms that the document was issued by a local civil registry personnel who is authorized to issue the same and whose authority was confirmed by the Civil Registrar General and that the signature of the same local civil registry personnel which appears on the document is similar to the specimen signature officially submitted to and on file with the Office of the Civil Registrar General.

Under the new system – the Civil Registry System Information Technology Project Phase II (CRS-ITP2), all CRS outlets centralize all backroom tasks such as database searching/query (RSO) for faster processing of CRD requests. The infrastructure setup of CRS-ITP2 is "Hub-and-Spoke Model", wherein the Back Offices functions as the "Hub", while the Outlets, which use the services of the Hub, are the "Spoke".

Office or Division:	Civil Registra	ation Services Division
Classification:	Simple	
Type of Transaction:	Government	-to-Citizens (G2C)
Who may avail:	General pub	lic of legal age (18 years old and above)
CHECKLIST OF REQUIRE	MENTS	WHERE TO SECURE
Basic Requirements for all Requesters	types of	
Printed or electronic copy of valid CRS Appointment Slip (1 copy) bearing the name of the client that will transact in the PSA Civil Registry System Outlet. Reminder: § If the client is an authorized representative, the CRS Appointment Slip should be in his/her name.		Booked through the CRS Appointment System https://appointment.psa.gov.ph
If applicable, properly filled-out Health Survey Form (1 copy); or		Entry points of the PSA Civil Registry System Outlets; Or at the CRS Appointment System Google Play Store or Apple App Store

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Updated QR Code of the COVID-19 Digital Contact Tracing App	
Queue Ticket Number (QTN) (1 copy)	Designated QTN Issuing Station at the PSA Civil Registry System Outlet.
Completely filled-up Application Form (AF) - Birth Certificate (White Form) accomplished in PRINTED LETTERS (1 copy)	AF dispenser at the PSA Civil Registry System Outlet; Or at the CRS Appointment System
Photocopy of the Birth Certificate issued by the Local Civil Registry Office (LCRO) certified by the issuing officer, with no erasures or any signs of tampering (1 copy); or	City/Municipal Civil Registry Office where the event has taken place and has been registered.
Civil Registry Form No. 1A (Birth-available) of the transcription of Facts of Birth from the Registry Book of Birth issued by the Local Civil Registry Office (LCRO) certified by the issuing officer, with no erasures or any signs of tampering (1 copy)	
If the Authentication Request will be availed at the PSA Civil Registry Outlet hosted by the Local Government Unit:	
Original Copy of the Official Receipt (OR) from Local Government Unit (LGU) as proof of payment of the LGU Add-on Fee as per City Ordinance (1 copy)	City Treasurer's Office
Additional Requirements by Type of Requester	
1. Principal (Document Owner)	
Valid Identity Document (ID) complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original)	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
2. Authorized Representative	
Valid Identity Document (ID) of document owner complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy)	Document owner (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)



Reminder:

§ For authorization letter/Special Power of Attorney (SPA) received from abroad, the document owner should provide a scanned/or photocopy of the passport as valid ID.

Valid Identity Document (ID) of the authorized representative with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy)

Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities.

(i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)

Authorization letter or duly notarized Special Power of Attorney (1 original) complying with the following requirements:

Document owner

- 1) Issued by the document owner or the legal guardian, and specifically state that its purpose is to secure civil registry document from PSA. A general statement as to the purpose will not be accepted;
- 2) Indicate the type of document, and must be able to provide the specific details required in the AF;
- 3) Typewritten or handwritten in a clean sheet of paper and should bear the signature of the document owner. The full name and signature appearing in the authorization letter must be identical to the valid ID of the document owner except for the Philippine Identification (PhilID) card /ePhilID;
- 4) Multipurpose SPA can be accepted provided that the intent to secure specific civil registry document/certification from the PSA is specifically indicated;
- 5) Captured/scanned image of the actual SPA that matches the accompanying valid ID; and
- 6) Authorization letter sent through email and other instant messaging applications is acceptable provided that the full name and signature appearing in the authorization letter must be identical to the valid ID of the document owner and the authorized person.



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3. Immediate Family Member of the Document Owner: Spouse (Husband/Wife), Biological or Legal Parent (Father/Mother) and Direct Descendant (Son/Daughter)	
Valid Identity Document (ID) of the requesting immediate family member of the document owner complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy)	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhilID, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
4. Immediate Family Member of the Document Owner in cases where the document owner whose document is requested is already dead, in order of preference: Legal Spouse (Husband/Wife), Marital Children, Non-Marital Children, Biological or Legal Parent (Father/Mother)	
Valid Identity Document (ID) of the requesting immediate family member of the document owner complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy)	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
Birth Certificate (1 original and 1 photocopy) of the Non-marital children if the requester is the latter	Philippine Statistics Authority
5. Special Cases Clients	
5.1 Guardian of document owner who is a minor or below 18 years of age.	
Court decision assigning the client as legal guardian (1 original and 1 photocopy) and/or;	Clerk of the appropriate Court that rendered the decision
Duly notarized Affidavit of Guardianship (1 original) supported by any of the following:	Lawyer/Notary Public
Barangay Certification that the minor is in the custody of the client/guardian (1 original) School ID/Report Card of the minor	Office of the Barangay where the Guardian currently resides
that indicate the name of the client as Guardian	Educational institution recognized by the Department of Education.

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Valid Identity Document (ID) of the Guardian complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy)	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
5.2 Mother of the non-marital unacknowledged child	
Valid Identity Document (ID) of the requesting mother of the document owner complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy)	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
5.3 Father of the non-marital acknowledged child	
Valid Identity Document (ID) of the requesting father of the document owner complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy) Reminder:	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
§ The name of the Father should appear in the Birth Certificate of the child.	
5.4 Nearest of kin of a deceased person (Brothers/Sisters/Grandparent/Grandchild ren/Uncles/Aunts)	
Duly notarized Affidavit of Kinship (1 original) stating that the requester is the nearest surviving relative of the deceased.	Lawyer/Notary Public
Valid Identity Document (ID) of the nearest of kin requesting the document complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original and 1 photocopy)	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
6. Priority Clients	
6.1 Senior Citizen requesting for the authentication of his/her own birth	

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document, spouse, parents and son/daughter	
Senior Citizen's Identity Document (ID) Card or any valid ID indicating his/her age complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original); or	Office of the Senior Citizens Affairs (OSCA) and/or local government units (LGUs)
Philippine Identification (ID) Card/ ePhilID (1 original)	Philippine Statistics Authority
6.2 Physically Challenged Client/PWD requesting for the authentication of his/her own birth document, spouse, parents & son/daughter	
PWD ID Card complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original); or	National Council on Disability Affairs (NCDA) Office of the Mayor, Office of the Barangay, Department of Social Welfare and Development or other organization with Memorandum of Agreement with the Department of Health
Philippine Identification (ID) Card/ ePhilID (1 original)	Philippine Statistics Authority
6.3 Pregnant Woman requesting for the authentication of her own document, spouse, parents and son/daughter	
Valid Identity Document (ID) of the pregnant woman complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original)	Government Agencies, Non-Government Organizations, Private entities, Schools/Colleges/Universities (i.e., PhillD, DFA, LTO, PRC, IBP, GSIS, SSS, PhilPost, Pag-IBIG, COMELEC, NBI, AFP, PNP)
6.4 Health and Emergency Frontline Service Provider requesting for the authentication of his/her own document, spouse, parents and son/daughter	
Employment ID of the Health and Emergency Frontline Service Provider complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority (1 original)	Public or private health and emergency service providing institutions or organizations (i.e. DOH, DOH Hospitals, Hospitals of LGUs, and Provincial City, and Rural Health Units, Private Hospitals and Drug Abuse Treatment and Rehabilitation Centers including those managed by other government agencies (e.g. police and military hospitals/clinics, university medical

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6.5 Clients who ar holders	e PhillD card/ePhillD			
Philippine Identification or ePhilID (1 original)	n (ID) Card (1 original)	Philippine S	tatistics Authority	
Reminder:				
to request only hi immediate family children, and p				
CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Set an appointment at https://appointment.psa.gov.ph/ 1.1 May opt to download the Application Form-Birth Certificate (White Form) and Health Survey Form (if applicable) from the appointment website.	1.1 CRS Appointment System send out appointment confirmation to the client email address. 1.2 Ensure that the Application Form- Birth Certificate (White Form) and Health Survey Form are available for download.	None	Variable	Outlet Supervisor PSA Civil Registry System Outlet or Outlet Manager
Reminder: § Application Form can be accomplished prior to scheduled date of appointment. § Health Survey Form must be				



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accomplished at the CRS Outlet on the date of the appointment.				1
1.2 Go to the CRS Outlet on the actual date and time of appointment.				
Reminder:				
§ Clients with PhillD/ePhillD and requesting for Authentication of own Birth Certificate, or his/her spouse, children, or parents, are allowed to transact in the outlet without an appointment.				
2. Present the printed or electronic copy of the CRS Appointment Slip and one (1) valid ID. Reminder: For Authorized Representative (AR) § Valid Identity Document (ID) of the document owner complete with CLEAR PHOTO, FULL NAME IN PRINT, SIGNATURE and issued by an official authority	,	None	1 minute	Information Marshal/ Security Guard Outlet Supervisor PSA Civil Registry System Outlet or Outlet Manager

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(1 original and 1 photocopy) and the AR's valid ID.				1
§ CRS Appointment Slip bearing the name of the AR.				
2.1 If the Authentication Request will be availed at the PSA Civil Registry Outlet hosted by the Local Government Unit, present the printed or electronic copy of the CRS Appointment Slip, together with the original OR from Local Government Unit (LGU) as proof of payment of the LGU Add-on Fee, and one (1) valid ID upon entry in the PSA Civil Registry System Outlet.				
3. Pass through Health and Safety Protocol of the PSA Civil Registry System Outlet. 3.1 If applicable, allow the updated QR Code of the COVID-19 Digital Contact Tracing App be scanned, or fill-up and submit the Health Survey Form.	client scanned and passed the COVID-19 Digital Contact Tracing App, or receive the completely filled-up health survey form.	None	1 minute	Information Marshal/ Security Guard Outlet Supervisor PSA Civil Registry System Outlet or Outlet Manager
3.2 Allow temperature check.				

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4. Get an Application Form- Birth Certificate (White Form) from the AF dispenser and fill-out the required information in PRINTED LETTERS.	4.1 Ensure that the necessary AF-Birth Certificate is made available at the AF dispenser.	None	2 minutes	Information Marshal, PSA Civil Registry System Outlet Team Leader, PSA Civil Registry System Outlet Outlet Supervisor PSA Civil Registry System Outlet or Outlet Manager
5. Proceed to the screening area. 5.1 Present the AF and the required documents to the screener for completeness check.	5.1 Screen the certified photocopy of the Birth Certificate issued by the LCRO, the completeness of the entries in the AF and other requirements. For PhillD card /ePhillD holders: 5.2 Screen the validity of the PhillD Card through its basic overt and covert security features, or scan the QR Code of the PhillD Card/ePhillD using PhilSys Check. 5.2.1 For CRS Outlets implementing the Civil Registration Service Basic Online Authentication Application of the PhillD, attach the PhillD Consent Form	None	10 minutes	Screener PSA Civil Registry System Outlet Team Leader, PSA Civil Registry System Outlet Outlet Supervisor, PSA Civil Registry System Outlet or Outlet Manager

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	to the AF and shall be			Selfo 19
	noted for Biometric Authentication at the Releasing Window.			
	5.3 Return the validated PhilID card/ePhilID to the client.			
	5.4 Return the PhilID Card/ ePhilID that failed the validation to the client and request for a new valid ID.			
	5.5 Return the certified photocopy of the Birth Certificate issued by the LCRO, the AF, the ID(s) and/or authorization letter/SPA/Affidavit to the client as it will be presented to the Encoder prior to the payment of corresponding fees.			
6. Get Queue Ticket Number (QTN).	6.1 Ensure that QTN machine is functioning and is ready for distribution.	None	1 minute	Information Marshal/ Security Guard Outlet Supervisor PSA Civil Registry System Outlet or Outlet Manager
7. Proceed to the encoding area.7.1 Wait for the QTN to be shown in the QMS Public Digital	7.1 Ensure that the QMS Public Digital Display is functional.7.2 Ensure that the client is assigned to	None	8 minutes	Encoder PSA Civil Registry System Outlet Team Leader,
Display to the	the Encoder-			·

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available encoding window. 7.2 Determine the mode of payment of the request, if cash or cashless payment.	for cashless payment. 7.3 Receive the certified photocopy of the Birth Certificate			PSA Civil Registry System Outlet Outlet Supervisor, PSA Civil Registry System Outlet
7.3 Present the QTN, AF and the required documents to the encoder.	7.4 Encode into the system the QTN, the details of the requests, and scan and upload the certified photocopy of the Birth Certificate issued by the LCRO to the generated transaction.			or Outlet Manager
	7.5 Return the certified photocopy of the Birth Certificate issued by the LCRO, the AF, the ID(s) and/or authorization letter/SPA/Affidavit to the client as it will be presented to the Collecting Officer prior to the payment of corresponding fees.			
8. Proceed to the payment area.8.1. Wait for the QTN to be shown in the QMS Public Digital Display to the	8.1 Ensure that the QMS Public Digital Display is functional. 8.2 Receive and check the QTN, AF and the requirements.	Total Fee: Php 155.00 per copy Breakdow n:	2 minutes	Collecting Officer, PSA Civil Registry System Outlet Team Leader,
available payment window. 8.2 Submit the QTN, AF and the required documents to the Payment Window.	8.3 Retrieve the transaction in the system using the search query. 8.4 Accept the corresponding payment and generate	Processin g Fee: -Php 125.00 Document ary Stamp Tax		PSA Civil Registry System Outlet Outlet Supervisor, PSA Civil Registry System Outlet

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8.3 Pay the corresponding fee for the request, either in cash or through online cashless payment. § Priority Clients to proceed to the Priority Lane. § Clients with PhilID card/ePhilID to proceed to the Priority Lane/ Special Lane. Reminder: § Check the details in the issued Official Receipt (OR). § Make sure to count the change before leaving the counter.	an Official Receipt (OR). 8.5 Inform the client to wait the QTN to be shown in the QMS Public Digital Display in the Releasing Area. 8.6 Attach altogether the CRS Appointment Slip (if printed), QTN and accomplished AF. 8.7 Get the certified photocopy of the Birth Certificate issued by the LCRO to be forwarded to the Releasing Officer. 8.8 Give the OR to the client and return the presented requirements as it will be submitted to the Releasing Officer prior to the issuance of the authenticated document. For Priority Clients: 8.9 Instruct the Priority Client to wait for the release of the document.	-Php 30.00	15 minutes	or Outlet Manager	Poi
Releasing Area and wait while the request is being processed.	in the system. 9.2 Verify from the CRS database the request/s on the basis of the details that has been encoded.		Reminder: § Processing time maybe extended depending on the result of verification	Officer, Primary Back Office / Secondary Back Office Team Leader,	

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	Conduct verification from the System pursuant to the PSA Office Memorandum No. 2021-139 dated 01 June 2021. 9.3 In the event that the document being requested for authentication is already available in the CRS Database, the application is		from System.	the	Primary Back Office / Secondary Back Office Supervisor, Primary Back Office / Secondary Back Office or Chief, CRSD
	treated as copy issuance. 9.4 In case the document is not yet enrolled in the CRS Database, verify the specimen signature of the C/MCR (issuing officer) from the system.				
	9.4.1 If the signature matches, approve the signature and notify the Outlet Supervisor to proceed with the Authentication. 9.4.1 If the signature of				
	the issuing officer from the LCRO failed the validation process, reject the signature and indicate the reason of rejection.				
10. Wait for the QTN to be shown in the QMS Public Digital Display to the available releasing window.	10.1 Ensure that the QMS Public Digital Display is functional.	None	5 minutes		Releaser, PSA Civil Registry System Outlet Team Leader,
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				PSA Civil Registry System Outlet
				Outlet Supervisor, PSA Civil Registry System Outlet
				or Outlet Manager
11. Proceed to the Releasing Window.11.1 Present the ORIGINAL OR and	11.1 Require the client to present/ submit the requirements and check for correctness and completeness.	None	10 minutes	Releaser, PSA Civil Registry System Outlet
other requirements. For PhillD card /ePhillD holders:	For PhillD card /ePhillD holders:			Team Leader, PSA Civil Registry System Outlet
11.2 For PhillD card /ePhillD holders subject to biometric authentication, allow to scan the finger print using the	11.2 Screen the validity of the PhilID Card through its basic overt and covert security features, or scan the QR Code of the PhilID			Outlet Supervisor, PSA Civil Registry System Outlet
fingerprint scanner.	Card/ePhillD using PhilSys Check.			or Outlet Manager
	11.2.1 For CRS Outlets implementing the Civil Registration Service Basic Online Authentication Application of the PhillD, check the PhillD Consent Form attached in the AF.			
	11.2.2 Ensure to complete the authentication procedure in the CRS Authentication Application using the			



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client's biometrics via fingerprint scanner.		***
11.2.3 For failed fingerprint scanning, perform Demographic Authentication using the PhilSys Control Number (PCN) of the PhilID Card/ ePhilID, and Last Name of the PhilID/ePhilID owner and Date of Birth.		
11.3 Return the validated PhilID card/ePhilID to the client.		
11.4 Return the PhillD Card/ ePhillD that failed the validation to the client and request for a new valid ID.		
11.2 Retrieve the transaction in the system using the search query.		
11.3 Check the status of the Authentication request.		
11.4 If the document passed the Authentication process, inform the Outlet Supervisor that the Authentication Status is accepted, and stamp the certified photocopy of Birth Certificate.		
11.4.1 Sign the certified photocopy of Birth Certificate.		



11.4.2 Print the Negative Certification of Birth in the Security Paper (Secpa), and the Negative Result Advisory.	
11.4.3 Control the printed document in SECPA using the system.	
11.5 If the specimen signature of the C/MCR (issuing officer) is failed in the validation, return the certified photocopy of Birth Certificate.	
11.5.1 Print the Negative Certification of Birth in the Security Paper (Secpa), and the Rejection Slip.	
11.5.2 Control the printed document in SECPA using the system.	
11.6 If the document is available in the CRS Database, return the certified photocopy of Birth Certificate.	
11.6.1 Print the PSA copy of the Birth Certificate in the Security Paper (Secpa).	
11.6.2 Control the printed document in SECPA using the system.	

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12. Check the document. 12.1 Sign the "Acknowledgement of Receipt" portion at the back of the AF and indicate the date of receipt.	12.1 Release the documents to the client. 12.2 Ensure the client signed the "Conforme" portion at the back of the AF, indicating the printed name,	None	5 minutes	Releaser, PSA Civil Registry System Outlet Team Leader, PSA Civil Registry System Outlet
5.1000ipt.	signature and id number. 12.3 Ensure the "Acknowledgement of Receipt" is accomplished by the client, indicating the printed name, signature and date of			Outlet Supervisor, PSA Civil Registry System Outlet or Outlet Manager
	release. 12.4 Affix the initials of the Releasing Officer in the OR. 12.5 Attach all the requirements: QTN, CRS Appointment Slip (if printed),			
TOTAL PROCESSING	Authorization Letter/SPA/ Affidavit and photocopies of valid IDs to the AF. G TIME: ONE (1) HOUR	EXCLUSIVE	OF QUEUEING	тіме.