

21. Issuance of Regular Annotation Requests: Copy Issuance of Birth, Marriage, and Death Documents Affected by Court Decrees Change Name/Correction of Entry/Cancellation in the CRS Central Outlet

A court decision declaring the change of name or correction of any entry in civil registry document, or cancellation of its registration, rendered by the Regional Trial Court pursuant to Rule 103 and 108 of the Revised Rules of Court and other applicable laws.

Civil Registe	er Management Division
Complex	
Government	:-to-Citizens(G2C)
All clients of	legal age (18 years old and above)
EMENTS	WHERE TO SECURE
RN IN THE	Local Civil Registry Office (LCRO) of the place of
	birth
Photocopy of	
of Court	
•	
s registered.	
Photocopy of	
.,, 5. 4545	
f Live Birth.	
,	
of Live Birth	
e concerned	
	Complex Government

CLIENT STEPS	AGENCY ACTIONS	FEES TO	PROCESSING	PERSON
		BE PAID	TIME	RESPONSIBLE

DOCUMENT RECEIPT AND CONTROL UNIT

	1.	Receipt and control of	None	1 hour per	Unisys Associate
The regula	r doc	cuments.		batch of 75	and COSW,
annotation				documents.	

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requests for Change of Name/Correction of Entry/Cancellation are received through: Courier. Monthly Submission. LCRCU; and CRS Outlets				Document Receipt of and Control Unit (DRCU) and Document Processing Unit (DPU) 3 rd Floor CRS Building Supervisor Registration Officer III Document Receipt and Control Unit (DRCU) 3 rd Floor CRS Building Chief, CRMD 7 th Floor CRS Building
	2. Encode document through RCC and printing of transmittal.	None	1 hour per batch of 75 documents.	Unisys Associate and COSW, Document Receipt and Control Unit (DRCU) and Document Processing Unit (DPU) 3 rd Floor CRS Building Supervisor Registration Officer III Document Receipt and Control Unit (DRCU) 3 rd Floor CRS Building Chief, CRMD 7 th Floor CRS Building
	Create VEI Record	None		Unisys Associate
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	3.1. Search VEI record, if positive proceed to step 4.3.2. If Negative, create VEI		1 hour per batch of 30 documents	Document Receipt hand Control Unit (DRCU) 3 rd Floor CRS
	record			Building
			1 hour per batch of 29 documents	Supervisor Registration Officer III Document Receipt and Control Unit (DRCU) 3 rd Floor CRS Building
				Chief, CRMD 7 th Floor CRS Building
	4. Create Transaction for Change of Name/Correction of Entry/Cancellation for Regular Annotation Requests	None	1 hour per batch of 42 documents	Unisys Associate Document Receipt and Control Unit (DRCU) 3 rd Floor CRS Building
				Supervisor Registration Officer III Document Receipt and Control Unit (DRCU) 3 rd Floor CRS Building
				Chief, CRMD 7 th Floor CRS Building
	5. Transmit the documents to Court Decree Unit	None	5 minutes per batch of 32 documents	Unisys Associate, Document Receipt and Control Unit (DRCU) 3 rd Floor CRS Building
				Supervisor

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		Registration Officer	spoi
		III	
		Document Receipt	
		and Control Unit	
		(DRCU)	
		3 rd Floor CRS	
		Building	
		Chief, CRMD	
		7 th Floor CRS	
		Building	

COURT DECREES	LINIT			
	Receipt and Control of	None	10 minutes per	Unique Appoints
	=	None.	10 minutes per	-
docur	ments from DRCU.		batch of 15	
			documents	Processing
6.1.	Check the transmitted			
docur	ments vs. transmittal.			
6.1.1.	If the document is not			
amon	ng the list in the			Supervisor
transr	mittal, return to DRCU.			Court Decree Unit,
	·			CRMD,
6.1.2.	If the document is			CRS Building,
amon				Quezon City
transr	3			Quozon Ony
	•			
printir	ig.			Objet CDMD
				Chief, CRMD,
				CRS Building,
				Quezon City
7. Pri	inting and Sorting of AFs	None	3 minutes per	
			batch of 10	Uncon/MV
			AFs	Processing
				Supervisor
				Court Decree Unit,
				CRMD,
				CRS Building,
				Quezon City
				Quozon Only
				Chief, CRMD,
				CRS Building,
				Quezon City

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8. Match AFs with its supporting documents	None	3 minutes per batch of 10 AFs	•
			Supervisor Court Decree Unit, CRMD, CRS Building, Quezon City
			Chief, CRMD, CRS Building, Quezon City
9. Verify the specimen signature of the authorized LCRO signatory in the database.		1 hour per batch of 18 documents	•
9.1. If documents passed the specimen signature verification, stamp "Verified by" and date of verification and affix initial/ signature of			Supervisor Court Decree Unit, CRMD, CRS Building, Quezon City
the Authentication Officer on each page of the documents. 9.2. If document did not pass			Chief, CRMD, CRS Building, Quezon City
verification, attach the blue stub, and indicate findings and feedback.			
10. Conduct detailed screening and evaluation with attached evaluation form to the supporting documents.		1 hour per batch of 3 AFs	Registration Officer II and Registration Officer I
10.1. If no issue or problem is found during screening, route the AFs with the pertinent documents to Annotation Unit 10.2. If an issue or problem is found during screening,			Supervisor Court Decree Unit, CRMD, CRS Building, Quezon City
indicate the finding in the evaluation form and prepare feedback			Chief, CRMD, CRS Building, Quezon City

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	10.3. If the document is found			Silver 1
	annotated Change of Name/			
	Correction/ Cancellation,			
	logged out as "positive".			
	11. Preparation and Tagging	None	1 hour per	Unisys Associate,
	of Feedback Form		batch of 12	
			AFs	
				Supervisor Court Decree Unit,
				CRMD,
				CRS Building,
				Quezon City
				Chief, CRMD,
				CRS Building,
				Quezon City
	12. Scanning and Sending of		1 hour per	
	Feedback through e-mail to		batch of 12	· ·
	the concerned RSSO, CSS and C/MCR		AFs	CRMD,
	and onwork			
				Supervisor
				Court Decree Unit,
				CRMD, CRS Building,
				Quezon City
				Quozon ony
				Chief, CRMD,
				CRS Building, Quezon City
				Quezon Oily
ANNOTATIO	ON UNIT			
	13. Receipt and control of		10 minutes per	
	application forms (AFs) and		batch of 10	·
	supporting documents from Court Decree Unit		AFs	CRMD, CRS Building, Quezon City
	Court Decree Offic			Dullully, Quezon Olly
	13.1. Check the AFs of			Supervisor
	transmitted documents vs. list			Annotation Unit,
	of documents in the			CRMD, CRS
	transmittal.			Building, Quezon City
	13.1.1. If the AF is not among			Chief, CRMD,
	the list in the transmittal,			CRS Building,
i	return to Court Decree Unit			Quezon City

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	13.1.2. If the AF is among the list in the transmittal, proceed to the next step.			
	13.2. Scan "In" the AFs through the Uncon/MV Processing.			
	13.3. Forward the documents to the Team Lead for distribution to the Annotators.			
	14. Distribute Application Forms and the supporting documents to the Annotator for processing.		5 minutes	Team Lead Annotation Unit, CRMD, CRS Building, Quezon City
				Supervisor Annotation Unit, CRMD, CRS Building, Quezon City
				Chief, CRMD, CRS Building, Quezon City
	15. Annotation of COLB in the CRS database 15.1. Countercheck the completeness of the		1 hour per batch of 10 documents	Annotator Annotation Unit, CRMD, CRS Building, Quezon City
	requirements and consistency of entries versus the data in the image/record in CRS database.			Supervisor Annotation Unit, CRMD, CRS Building, Quezon City
	15.1.1. If the record passed verification, annotate the image in the CRS database. 15.1.2. If the record does not			Chief, CRMD, CRS Building, Quezon City
	pass the verification, issue feedback.			
	15.1.3. If the annotated CRDs is already loaded in the CRS Database, route to Court Decree Unit for logging out in the system			

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16. Approval of Annotation		1 hour per 10	• •		
	None	annotated	Annotation Unit,		
16.1. Review the		documents	CRMD, CRS		
completeness of the		approved	Building, Quezon City		
requirements and	1				
consistencies of entries of the					
supporting documents as wel	1		Supervisor		
as the annotation.			Annotation Unit,		
	Note: Once		CRMD, CRS		
16.1.1.If passed, approve the	the		Building, Quezon City		
annotation in the Electronic	document				
Annotation System (EAS).	has been		Chief, CRMD,		
	approved,		CRS Building,		
16.1.2.lf failed, disapprove	сору		Quezon City		
the annotation, and prepare	issuance is				
feedback	available in				
	all CRS				
	Outlets.				
17. Return all the approved	None		Uncon/MV Controller,		
disapproved documents to			Annotation Unit,		
Court Decree Unit for	•		CRMD, CRS		
Document Preparation			Building, Quezon City		
			Cuparijaar		
			Supervisor		
			Annotation Unit,		
			CRMD, CRS		
			Building, Quezon City		
			Chief, CRMD,		
			CRS Building,		
			Quezon City		

The following documents subject for annotations depending on the results of evaluation will be routed to the following:

Negative Record in the PSA database or for clear copy

Unit/Archives	Coverage	Remarks					
Document Processing Unit-	Current Year (ex. 2023)	Refer	to	Page	9	for	the
		detailed process					
Birth/Death/Marriage Archives	Past 2 Year (2021-2022)	Refer	to	Page	9	for	the
		detailed process					
Microfilm Unit	1945-1994	Refer	to	Page	7	for	the
		detailed process					
Central Archives	1945-2022	Refer	to	Page	10	for	the
		detaile	ed pr	ocess			

[·] For BReN-linking/BReN-unlinking and Cancellation of an Erroneous Annotations in the Database- AFs are routed to PMU, refer to Page 252 for ECF process and page 259 for Bren-linking/unlinking on the detailed process.

TOTAL ESTIMATED PROCESSING TIME FOR SERVICE: 7 WORKING DAYS